



Staff and Volunteer Survey

Please take a few minutes to respond to this survey. The purpose of this survey is to obtain information about the experiences of staff members and volunteers and to obtain their thoughts about certain aspects of this centre's operations. Your responses will provide feedback to this centre and we will also forward the information to the Canadian Association of Family Resource Programs in order to build a cross-Canada picture of Family Resource Programs.

Your information is provided anonymously and when we pull all responses together it will not be possible to identify any individual participant's answers. You are under no obligation to take part in this survey. If you agree to participate, you can skip any question you would rather not answer.

General Instructions:

Please read each item carefully and follow the instructions provided. If none of the response options fit exactly for a question, provide the response that comes closest to your desired response.

First we would like to ask you about your experiences as an employee or volunteer with this centre. Please indicate the extent to which you agree with each of the following items.

	No Agreement	A Little Agreement	Moderate Agreement	Strong Agreement	Cannot Say or Does Not Apply
1 My work at this centre is meaningful to me and contributes to the organization.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 When I wish to do so, there are opportunities for me to become involved in day-to-day program decisions, strategic planning, policy-making and program development.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 This organization provides opportunities for me to develop my knowledge or skills.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 Workplace policies and procedures take the needs of staff members and volunteers into consideration.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Next we would like to ask you about your opinions regarding certain aspects of this centre's operations.

	No Agreement	A Little Agreement	Moderate Agreement	Strong Agreement	Cannot Say or Does Not Apply
5 The policies of this centre reflect family support principles.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6 The policies of this centre provide clear guidance and direction to staff and volunteers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7 Stakeholders and community partners support this organization.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8 Stakeholders and partners seem satisfied with the services offered by the centre.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9 This organization engages in partnerships that enable it to provide enhanced services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In the following section, we would like to ask you about your background. Please feel free to omit any questions you would rather not answer.

- 10** Your age at last birthday.
- 20 and under
 - 21-25
 - 26-30
 - 31-35
 - 36-40
 - 41-45
 - 46-50
 - 50 and over
- 11** What is your gender? (Check one only)
- Female
 - Male
- 12** How many years of experience do you have in the family support field? _____
- 13** How many years have you worked or volunteered with this centre? _____
- 14** What is the highest level of education you have completed? (Check one only)
- Primary school
 - Secondary school
 - College diploma
 - University degree
 - Postgraduate degree
- 15** At present, I am a: (Check one only)
- Full time staff member
 - Part-time staff member
 - Volunteer
 - Student

Please use this space to explain any of your answers or to share any comments or ideas about your work at this centre:
