

BC Association of Family Resource Programs

Provincial Report 2005

Family Resource Program Participant Survey of 2003-2004



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FOREWORD

The information in this Provincial Report is based solely upon the information provided to K. Kinar and is based upon the anonymous results of a survey developed and administered by FRP-BC in 2003-2004. The information used in this Provincial Report is, therefore, not verifiable in its individual components and the reliability of this information in its totality must be recognized by the reader.

Keely Kinar
November 2005

EXECUTIVE SUMMARY

INTRODUCTION

On behalf of the BC Association of Family Resource Programs, Keely Kinar analyzed survey results of an instrument developed and administered by FRP-BC in 2003-2004, and compiled a Provincial Report and executive summaries of the five FRP regions in the province. The five regions included within the FRP-BC are the Fraser Valley, Interior, Northern, Vancouver Coastal, and Vancouver Island.

The FRP-BC 2005 Provincial Report identifies the following:

- FRP-BC regional demographics.
- The results and analysis of the 2003-2004 FRP-BC survey instrument.
- Observations and questions raised by K. Kinar for future consideration.

The observations raised in this report will serve as a valuable resource to assist in meeting and exceeding the needs and expectations of family resource programs across British Columbia, family resource program participants, and provincial funders of family resource programs.

METHODOLOGY

The survey instrument was developed by the BC Association of Family Resource Programs office located in Vancouver. The survey consists of 18 questions covering the following:

- Demographics - general information about program participants
- Program specific questions
- General questions and comments - open space for participant input

Surveys were distributed to programs across the five FRP regions in BC. Family resource program staff then administered the surveys to program participants. No sampling methodology was used as the total program population varies based on the drop-in and voluntary nature of the resource programs. As this was the first time a survey has been administered to FRPs throughout BC, it is also exploratory in nature, and therefore, reaching the greatest number of people possible was a greater priority than statistical sampling methods. In addition, it should be noted that this report is a provincial aggregation of results by region, not an evaluation of individual programs. Furthermore, survey instrument was not intended to serve as a program evaluation, but rather an exploratory tool to assess the extent to which current family resource programs are meeting the needs of their patrons.

COMPLETED SURVEYS

A total of 1,956 surveys were returned to family resource programs. Of these surveys, collapsed data were returned from two regions accounting for 171 surveys. The information in these surveys has been broken down and included with the main body of data when feasible. The total number of surveys referenced is indicated in the respective sections.

KEY FINDINGS

Key findings for each of the five regions and the province are found on pages 29-36.

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BC Association of Family Resource Programs Provincial Report 2005

The BC Association of Family Resource Programs (FRP-BC) provides advocacy and support to community-based family resource programs across British Columbia. FRP-BC recognizes and works on behalf of all family resource programs to support its members in an effort to strengthen families and communities by fostering the healthy development of children within the context of the family.

In 2004, FRP-BC administered an introductory survey to all resource programs across the province to gain an understanding of the needs of families, the programs that are best meeting these needs, and also to provide an opportunity for families to express comments about the programs offered in their regions.

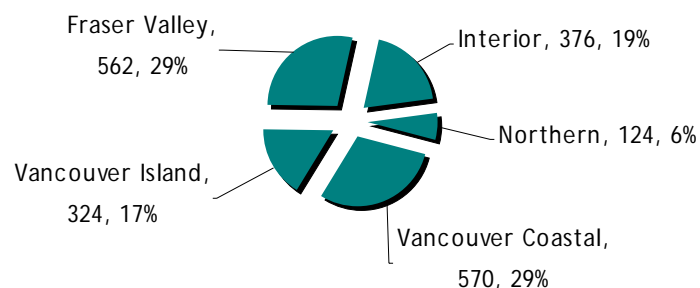
This report is a provincial aggregation of results by region and not an evaluation of individual programs. A total of 1,956 surveys were returned by family resource program participants. Note -- collapsed data were returned from two regions accounting for 171 surveys. The information in these surveys has been broken down and included with the main body of data when feasible. The total number of surveys referenced is indicated in the respective section.

A. Demographics

Family Resource Programs - Five Regions

Family Resource Programs are divided into five regions across British Columbia. The distribution of survey respondents by region are as follows: Vancouver Coastal (29%), Fraser Valley (29%), Interior (19%), Vancouver Island (17%), and Northern (6%).

Family Resource Programs of British Columbia - Five Regions



A.1 Family Resource Programs

British Columbia has a 30-year history of independent stand-alone Family Places. It also boasts a long history of Neighbourhood Houses and other multi service agencies that offer prevention oriented family development services for families with children 0-6 years. Family resource programs may include both kinds.

There is no cookie cutter approach to family resource programs. Fundamentally, it is because they grow and respond to the need in their communities. Although programs and activities can vary, they all provide a Parent/Child Drop-In as the *gateway* to other services. FRP-BC recognizes and works on behalf of all family resource programs whether they are called family resource programs, neighbourhood houses, family places, family centres or another name.

Family resource programs operate in a unique manner:

- ◆ Attendance is voluntary.
- ◆ Parents/Caregivers and their young children attend together.
- ◆ Staff/Board and parents collaborate in determining services that will be offered.
- ◆ Peer support networks are nurtured and facilitated.
- ◆ Programs are planned to ensure their relevance and sensitivity to the culture and values of the participating families.

Note -- Throughout the discussion of this report, family resource program participants are referred to interchangeably with families.

Surveys were returned by the following family resource program participants across the five regions listed below. In order to maintain the confidentiality of survey respondents, individual program totals have been suppressed.

Region 1 – Fraser Valley (562 surveys)
Abbotsford Community Services Family Centre
Agassiz-Harrison Family Place
Alexandra Family Place
Boston Bar/North Bend Enhancement Society/Fraser Canyon Family Place
Bridgeview Family Place
Burnaby Family Place
Burnaby Heights Resource Centre
Downtown Family Place
East Burnaby Family Place
Edmonds Resource Centre
Guildford Family Place
Hope Family Place
Kla-how-eya Aboriginal Centre
Ladner Family Resource Centre
Langley Family Services
Maple Ridge/Pitt Meadows Community Services Family Place
Metrotown Resource Centre
Mission 4 Kids Family Place
New Westminster Family Place
Newton Family Place
North Delta Family Resource Centre
Sardis Family Place
Semiahmoo Family Place
SHARE Family and Community Services - Millside
SHARE Family and Community Services - Mountain View
South Burnaby Neighbourhood House - Maywood School
South Delta Family Place
Stride Family Resource Centre
Tri-City Family Place
Whalley Family Place (Oak Ave.)
Whalley Family Place (Tom Binnie)
YMCA CCRR

Region 2 – Interior (376 surveys)

A Saturday Morning Playdate
 Aboriginal Infant Early Childhood Development
 Eagle Valley Community Support Society
 Beaverdell Family Centre - Boundary Family & Individual Services Society
 Cariboo Family Enrichment Centre
 Central Okanagan Family Resource Program
 Family Outreach Program - Families First
 Greenwood Family Centre - Boundary Family & Individual Services Society
 Hutton Family Centre - Boundary Family & Individual Services Society
 Kamloops Metis Family Services
 Kamloops YMCA-YWCA Child Interactive Centre
 Lunch'n Fun Moms and Tots
 Midway Family Centre - Boundary Family & Individual Services Society
 Mother Goose
 Muffin Mix, Penticton & District Community Resources Society
 North Kootenay Lake Community Services Society-Kalso Family Centre
 Nzenman Child & Family Development Centre
 One on One
 Parent & Me
 Parent-Child Mother Goose - Library, Mission Hill
 Parents & Communities Together - Community Connections
 Parents & Tot Drop – In – Golden Family Centre
 POP/Shuswap Family Resource Centre
 Preschool Indoor Playground
 Southern Zone Parents & Tots
 Steeples Play Centre-Cranbrook Women's Resource Society
 Toddler Feeding Workshop
 Trail Family and Individual Resource Centre
 Treehouse Treasures – Cranbrook Women's Resource Society
 West Kootenay Family and Childcare Services

Region 3 – Northern (124 surveys)

Arts & Crafts Drop-in - The Berry Patch CCRR
 Family Centred Program – College of New Caledonia
 Family Fun Spot – Kitimat Child Development Centre
 Houston Public Library - Community Connections for Success
 Parent Connections-Skeena Family Resource
 Parents and Tots Playgroup Society
 Prince George Moms and Kids Drop-In Centre Society
 South Peace Community Resources Society
 The Family Place – Terrace Women's Resource Centre
 The Family Place/Thornhill Outreach
 Young Parent Program - Quesnel Child & Youth Support Society

Region 4 – Vancouver Coastal (570 surveys)

Bowen Island Family Place
 Britannia Community Services Centre
 Cedar Cottage Neighbourhood House
 Dorothy Lam Family Place
 Early Years Project-Little Mountain Neighbourhood House
 Eastside Family Place
 Family Services of the North Shore
 Frog Hollow Neighbourhood House
 Grandview Family Resource Centre-Britannia Community Services
 Hastings Family Enrichment Centre
 Kitsilano Neighbourhood House
 Kiwassa Neighbourhood House
 Little Mountain Neighbourhood House
 Marpole Oakridge Family Place
 Mount Pleasant Family Centre
 Parent & Tot- toy lending library
 Richmond Family Place
 Kitsilano Neighbourhood House
 Powell River Family Place
 Richmond Family Place
 Sea to Sky Community Services
 Sea to Sky/Sunshine Coast Family Place
 West Side Family Place
 West Vancouver Family Place
 Westcoast Energy Children's Centre
 YWCA Crabtree Corner

Region 5 – Vancouver Island (324 surveys)

Burnside Community Centre
 Child Care Resource & Referral Program
 CDC Nanaimo Playgroup - Time Together
 Comox Military Family Resource Centre
 Esquimalt Neighbourhood House
 Fairfield Community Association
 Family Drop-in
 Family Place
 Family Tree Drop-in
 Headstart –Nanosee (Lantzville Boys and Girls Club)
 Healthy Beginnings - Little Eagles
 Laichwiltach Family Life Society
 Mandarin Playgroup
 Nanaimo and District Boys and Girls Club- Family Place
 Neighbourhood House Drop-in
 Parent & Tot Drop-In
 Parent and Peanut – Black Creek Community Association
 Peninsula Babies
 Raising Responsible Respecting Kids
 Reading in the Mall
 Saanich Neighbourhood Place
 Saturday Family Drop-in
 Sooke Family Resource Society
 Stone Soup Family Drop-In
 Tiny Tykes Playgroup
 Vancouver Island Health Authority
 Westshore Community Resources
 Woodbank Community Playgroup
 You and Your Baby

A.2 Family Resource Program - Locations

Surveys were returned by FRPs located in towns and cities in the five regions listed below. In order to maintain the confidentiality of survey respondents, individual program totals have been suppressed.

Region 1 - Fraser Valley		
• Abbotsford	• Agassiz	• Boston Bar
• Burnaby	• Chilliwack	• Coquitlam
• Delta	• Delta-North	• Hope
• Ladner	• Langley	• Mission
• New Westminster	• Port Coquitlam	• Surrey
• Maple Ridge/Pitt Meadows	• White Rock	

Region 2 - Interior		
• 100 Mile House	• Beaverdell	• Castlegar
• Cherryville	• Cranbrook	• Creston
• Elkford	• Enderby	• Fauquier
• Grand Forks	• Greenwood	• Kamloops
• Kaslo	• Kelowna	• Kimberley
• Lumby	• Lytton	• Midway
• Nelson	• Penticton	• Revelstoke
• Salmon Arm	• Sicamous	• Trail
• Vernon	• Whitevale	

Region 3 - Northern		
• Burns Lake	• Dawson Creek	• Fort St-John
• Grassy Plains	• Houston	• Kitimat
• Prince George	• Prince Rupert	• Quesnel
• Southside	• Terrace	

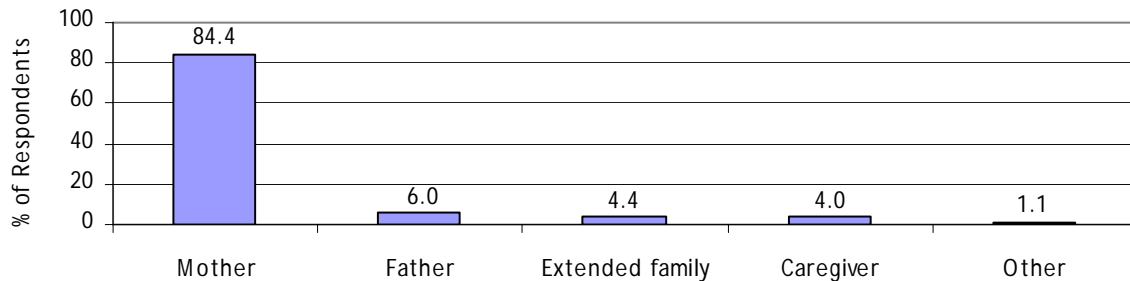
Region 4 - Vancouver Coastal		
• Bowen Island	• Gibsons	• Halfmoon Bay
• North Vancouver	• Pemberton	• Pender Harbour
• Powell River	• Richmond	• Roberts Creek
• Sechelt	• Squamish	• Vancouver
• West Vancouver		

Region 5 - Vancouver Island		
• Black Creek	• Brentwood Bay	• Campbell River
• Chemainus	• Courtenay	• Cowichan
• Langford	• Lantzville	• Lazo
• Nanaimo	• Parksville	• Port Alberni
• Sidney	• Sooke	• Victoria

A.3 Relation to children

Province wide, the majority of family resource program adult participants are mothers (84.4%), followed by fathers (6.0%), extended family members (4.4%), caregivers (4.0%), and other (1.1%).

Figure A.3 Relation to Child



* 'Extended family' includes: step-parents, grandparents, aunts, uncles, etc.

* 'Caregiver' includes: caregiver, babysitter, etc.

* 'Other' includes: foster parents, friends, combination of family, etc.

Observation

- These results identify mothers as the primary adult users of FRPs, and accordingly are likely the most affected by them.

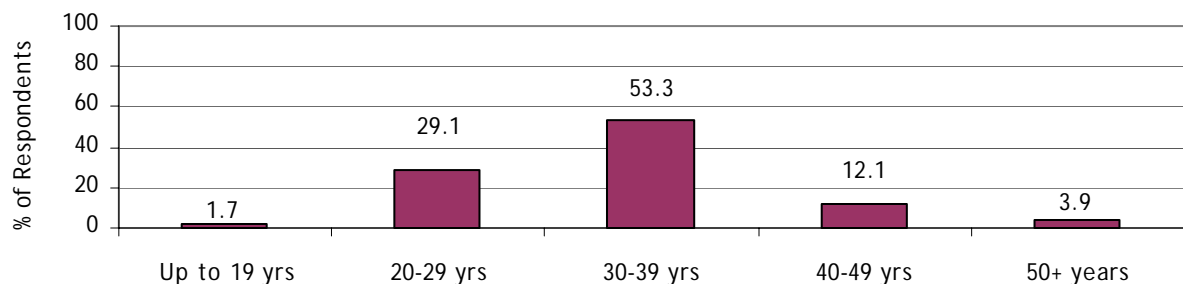
Question

- Do FRPs reach out to the needs of fathers and other adults in children's lives?

A.4 Family Member - Age

Provincially, the majority of family resource adult participants are ages 30-39 years (53.3%) and 20-29 years (29.1%), followed by those 40-49 years (12.1%), 50 years and older (3.9%), and 19 years and younger (1.7%).

Figure A.4 Family Member - Age

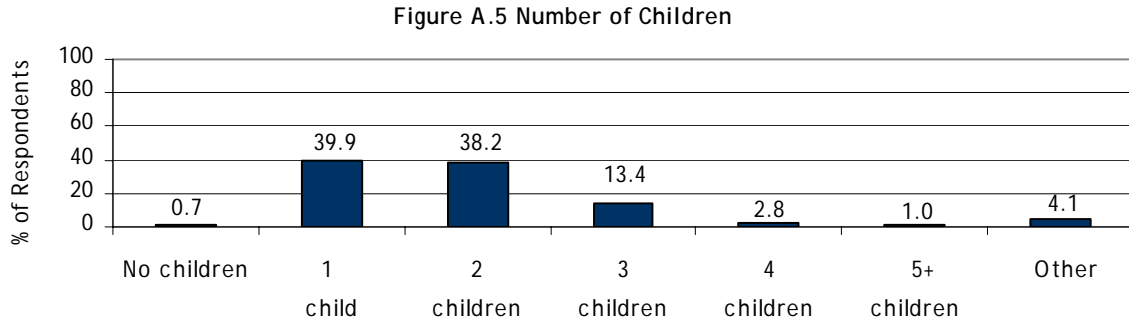


Question

- Are BC family resource programs sufficiently reaching out to the needs of parents and caregivers aged 20-29 and 40-49 years?

A.5 Number of children

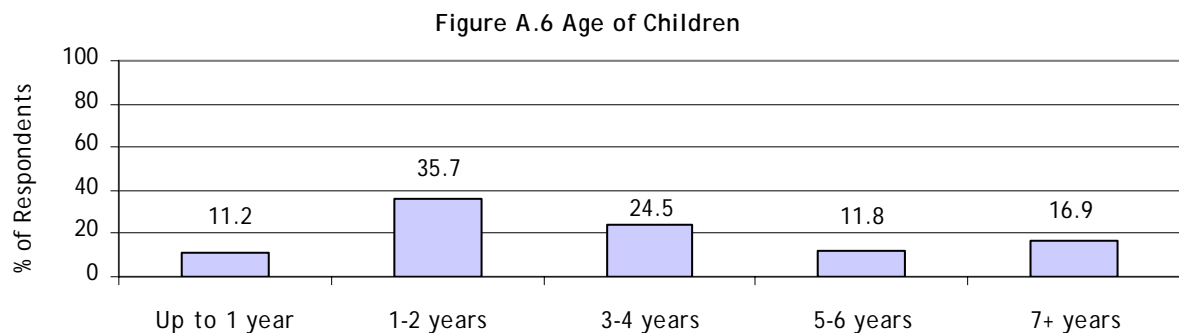
Overall, the majority of FRP survey respondents have 1 or 2 children living with them (39.9% and 38.2%, respectively), while 21.3% have 3 or more children living with them.



** 'Other' includes a total of 71 children from the Fraser Valley region. The data were submitted already collapsed and no specific breakdown is available.*

A.6 Age of children

Family resource programs focus on children under the age of five. FRPs in BC report the majority of children using their programs are 1-2 years (35.7%) and 3-4 years (24.5%) of age. Children up to one year comprise 11.2% of child participants, while those aged 5-6 years comprise 11.8%. Those aged seven years and older make up 16.9%.

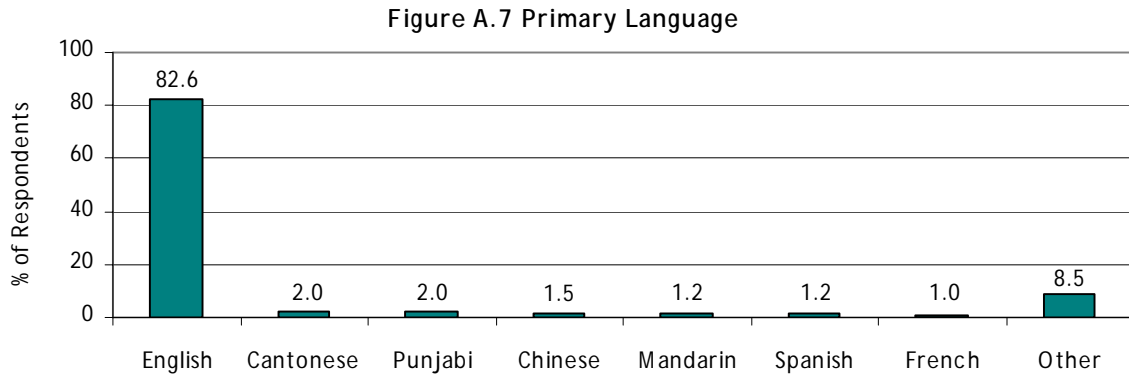


Question

- Why do so few children under the age of one attend FRPs? Are the facilities accessible to young children, specifically those children not yet walking?

A.7 Primary language spoken in the home

While 39 different languages are represented across family resource programs, the primary language spoken in the home is English (82.6%). Other primary languages are Cantonese (2.0%), Punjabi (2.0%), Chinese (1.5%), Mandarin (1.2%), Spanish (1.2%), French (1.0%) and Other (8.5%).



See full language tables on pages 20-23.

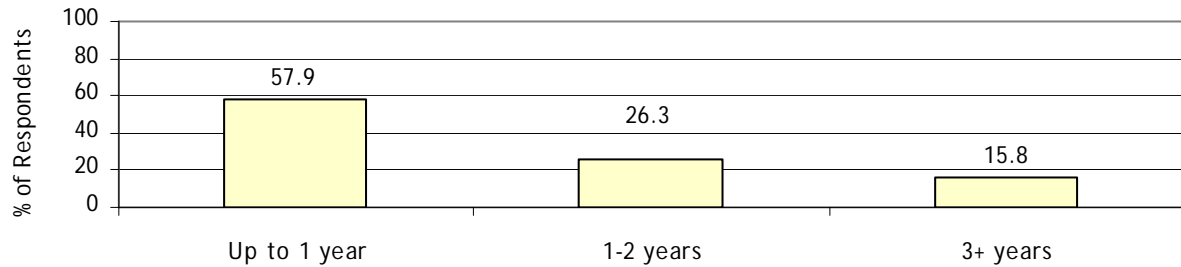
B. Family Resource Program Participation Survey

Program Participation

B.1 How long have you participated in this program?

Across BC, more than half (57.9%) of families have participated in family resource programs for less than one year, followed by 1-2 years (26.3%), and 3 or more years (15.8%).

Figure B.1 Length of Participation



Observation

- The majority of participant families attend FRPs for up to one year.

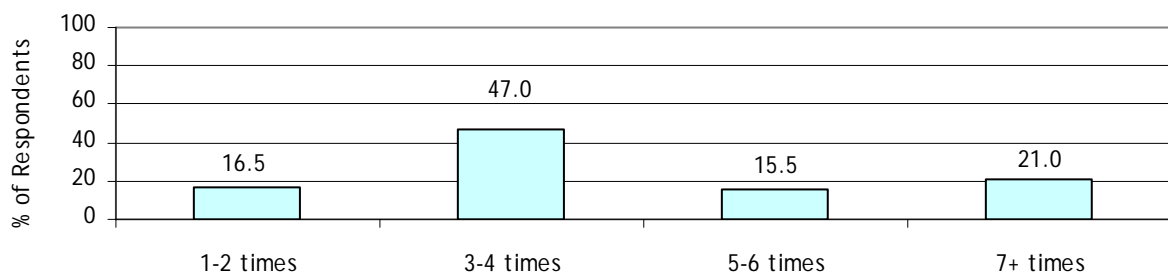
Question

- What can be done to maintain participation after the first year?

B.2 How many times in a month do you usually come to this program?

Province wide, the majority of families attend resource programs 3-4 times a month (47.0%), and 5 or more times a month (36.5%). Only 16.5% of families attend resource programs less than 2 times a month.

Figure B.2 Attendance Per Month



Observation

- Overall, the vast majority (83.5%) of participant families in BC attend family resource programs at least three or more times a month.

Questions

- What attendance rate is most beneficial for families?
- What can be done in those regions with lower attendance rates?

Activities and Services

Family Resource Programs share a common set of principles:

- *Promotion of Wellness and Parenthood:* Focus on strengthening adults as parents, nurturers and providers for their children, rather than waiting for deficits and problems.
- *Interdependence:* Recognizing that every family needs help at some time and are able to give help and support at other times.
- *Prevention Approach:* Focus is on prevention; FRPs aim to be neighbourly, accessible, non-stigmatizing gateways to community services and additional intervention supports.
- *Importance of Play* - Enlightens parents on the importance of stimulating, creative play opportunities and the link to child development.

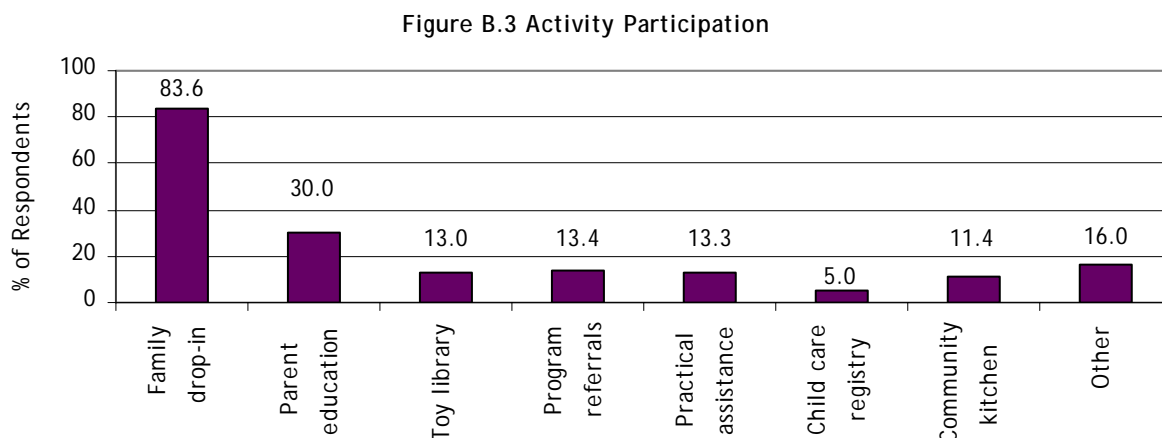
Although activities and services vary from community to community, FRPs exhibit certain common themes and adopt program directions that are consistent with their shared vision of supporting and strengthening families.

Activities and Services fall within the following themes:

- *Services that strengthen parenting and promote rewarding parent-child interaction:*
 - Drop-in for parents, caregivers and children
 - Playgroups and child development activities
 - Parent education - workshops and courses
 - Peer counseling and service referrals
- *Basic Needs:*
 - Clothing exchanges
 - Community kitchens; nutrition education
 - Well-baby clinics, health screening and education
- *Community Engagement:*
 - Respite child minding
 - Volunteer training
 - Community dinners and field trips
- *Social and economic advancement:*
 - Literacy and ESL for parents
 - Child care services
 - Support groups

B.3 What activities do you participate in?

This table illustrates the participation rates in activities and services offered by family resource programs across BC. Overall, the family drop-in is the most utilized service (83.6%), followed by parent education (30.0%), other (16.0%), program referrals (13.4%), practical assistance (13.3%), toy library (13.0%), community kitchen (11.4%), and child care registry (5.0%).



Observations

- Provincially, family drop-in is most utilized by 83.6% of families.
- The family drop-in is referred to by FRPs as the *Gateway to Family Development*.
 - Families choose a family drop-in for social and support relationships in which they share their child raising experiences, and build trusting relationships with both staff and other parents.
- Parent education activities are participated in by 30.0% of FRPs across BC.
- Skilled staff identifies and assist with child development queries, parent-child relationships and other family related problems before they become critical. Referrals are made to other resources and agencies when appropriate.

Questions

- What can be done to increase the utilization of all activities and services offered by FRPs?
- What other activities and services could be introduced to better serve families?

Other program activities:

'Other' comprises 16.0% of activities participated in FRPs in BC. Participants noted the following activities in addition to those listed above:

- ABC program
- Baby and Me
- Baby Time
- Better Beginnings
- Cantonese Program
- Child minding
- Circle time
- Community dinners
- Counselling
- Education (classes, college)
- Family Empowerment Prog.
- Fun spot
- Good food box
- Hot lunch
- Immigrant preschool
- Library (books, video)
- Mandarin playgroup
- Mom and Tots
- Mother Goose
- OSNS referral
- Parent community
- Playground
- Potluck dinners
- Prenatal
- Reading in the Mall
- Recreation centre
- Skating
- South Asian Family Prog.
- Theme nights
- Toy Swap
- Weigh-in
- Adventures in playtime
- Baby Sign Language
- Bannock making
- Breastfeeding Support Grp
- CAP-C
- Chinese school
- Clothing exchange
- Cooking club
- Crafts
- Employment
- Family gym
- Fundraising
- Healthy Beginnings
- I Got U Babe
- Immigrant Women Group
- Library story-time
- Meal Bag program
- Mommy and Me
- Movie night
- Parent & Tot gym
- Parents and Tots
- Positively Pregnant
- Precious Babies
- Preschool
- Reading program
- Saturday outing
- Snippets, Stories & Snacks
- Swim program
- Time for Two
- Tumbling Picassos
- Workshops
- Art program and therapy
- Baby Talk
- Best for Babies
- Busy Bees
- Church
- Community celebration
- COPE
- Creative playtime
- Family dinner & night out
- Friendship centre
- Home visits
- Infant Development Prog.
- Immunization
- Lunch program
- Men's discussion group
- Mom's Morning Out
- Nobody's Perfect
- Parent and Peanut
- Play group
- Potlatch
- Pregnancy Outreach Prog.
- Preschool Playground
- Real Life Moms
- Single Parent groups
- Songs/Rhymes
- Tadpoles at Play
- Toddler gym
- Tuesday dinner
- Virtue's Parenting Class
- Volunteer
- Youth Program

B.4 Do you feel welcome at the program?

Across British Columbia, 99.7% of families feel welcome at family resource programs. This pattern is also consistent regionally.

Why do you feel welcome?

Families were invited to indicate why they feel welcome at FRPs of BC. The following are participants' comments:

- Friendly
- Helpful
- Warm
- Non-judgmental
- Greeted with a smile
- Relaxed/casual atmosphere
- Kind
- Socialize
- Cooperative
- Safe
- Feel included
- Compassionate
- Accepting
- Encouraging
- Respectful
- Remember our names
- Supportive
- Empowering

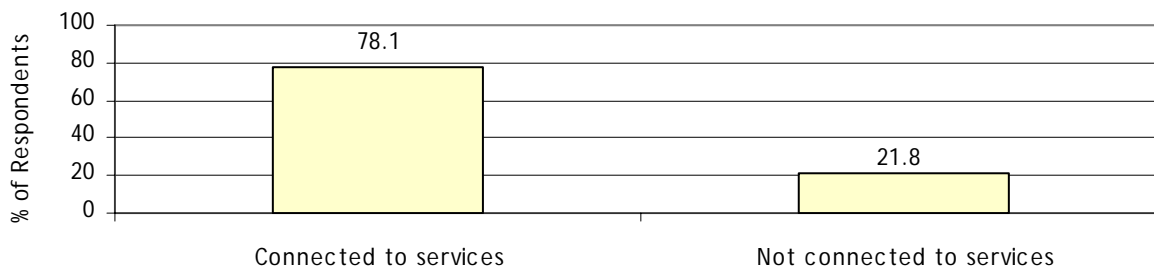
B.5 Why do you like coming to this program?

Respite	<ul style="list-style-type: none"> • A place to go 	<ul style="list-style-type: none"> • Chance to get out, time for myself
Form friendships	<ul style="list-style-type: none"> • Interaction/meet other parents • Interact with other ethnic groups 	<ul style="list-style-type: none"> • Interaction/meet other children
Acknowledged and supported	<ul style="list-style-type: none"> • Greeted/ acknowledged arrival • Caring, friendly environment • Non-judgmental 	<ul style="list-style-type: none"> • Remember names • Positive environment • Parenting assistance
Play opportunities	<ul style="list-style-type: none"> • Sing along time • Be around other kids • Toys/Crafts/Activities • Preschool 	<ul style="list-style-type: none"> • Structured place for kids • Sharing • Playtime • Playground
Learn parenting skills	<ul style="list-style-type: none"> • Educated staff • Social skills • Library • Support 	<ul style="list-style-type: none"> • New ideas • Learning environment • Information
Basic needs	<ul style="list-style-type: none"> • Close to home, convenient • Clean • Snacks 	<ul style="list-style-type: none"> • Free • Clothes

B.6 Has this program helped to connect you to other family support services?

Overall, the majority (78.1%) of families indicate family resource programs in BC assisted to connect them with other family support services. This pattern is consistent across the regions.

Figure B.6 Program Connection to Family Support Services



Other family support services listed by participants:

- Breastfeeding group
- Clothes exchange
- Daycare
- Dentist
- Family gym
- Food bank
- Social interaction
- Best for Babies
- Child care information
- Computer courses
- Parenting workshops
- Women’s Centre
- Connection to other moms
- Community Centre
- Legal advice
- Low cost housing
- Preschool information
- Mother Goose
- Nobody’s Perfect
- Parenting courses
- Physiotherapy
- Resource centre
- Child care referrals
- Busy Bees
- Nutrition
- Counseling
- Food Safe certificate
- Newsletter
- Informative handouts and pamphlets
- Healthy Start
- Library
- Other drop-in programs
- Speech therapist
- Healthy Babies
- Health nurse
- Health care
- Job search
- Assistance
- Baby Talk Baby Time
- Bulletin board
- Coffee group
- Social events
- Friendship Centre
- Speakers
- Infant Development Program
- Christmas hamper
- Legion
- Volunteering

Observation

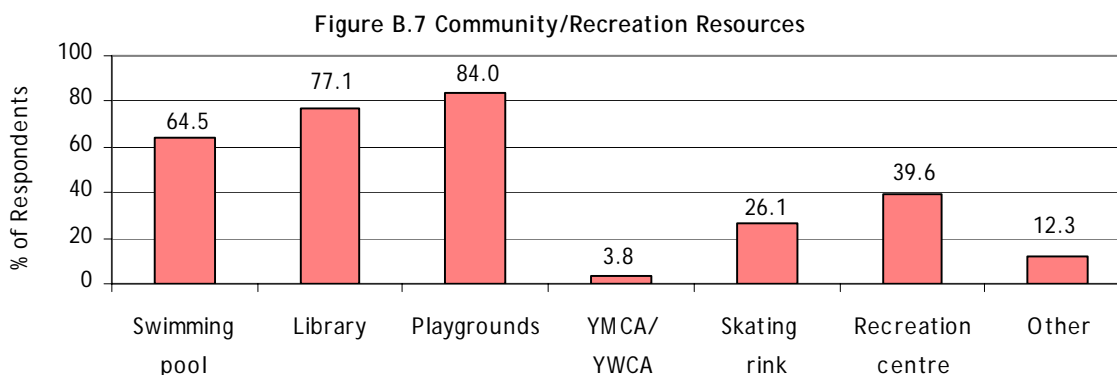
- FRPs are hubs and links to other community and support services.

Question

- How can FRPs be encouraged to expand community engagement or interaction?

B.7 Please tell us about other community/recreation resources that you use

The top community/recreation resources used most often in a month across BC by FRP participants are playgrounds (84.0%), libraries (77.1%), swimming pools (64.5%), recreation centres (39.6%), skating rinks (26.1%), and the YMCA-YWCA (3.8%). Other resources used comprise 12.3% and are listed below.



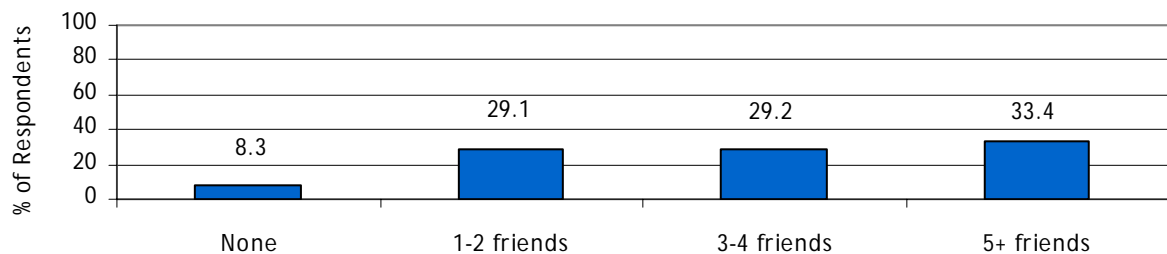
Other community/recreation resources listed by participants:

- Aboriginal Family Centre
- Resource centre
- Aquarium
- ARK
- Art class
- Baby group
- Baby In Arms
- Career/Employment Centre
- Beaches
- Campgrounds
- Child care resources
- Church
- Clothing exchange
- Community Centre
- Community College
- Community events
- Soup's On, Coffee's On
- Community school prog.
- Counseling
- Dentist
- Drop-in groups
- Employment services
- Family place
- Fitness centre
- Free community activities
- Free computer training
- Free programs
- Friendship Centre
- Parent and Tot
- Growing space
- Gymboree
- Jewish Community Centre
- Healthy Beginnings
- Hiking trails
- Japanese School
- Gymnastics
- Lakes
- Library
- Community health prog.
- Movies
- Museum
- Music class
- Parent education
- Parks
- Pet Store
- Play groups
- Playschool
- Preschool
- Public Health Centre
- Adventures in Playtime Group
- Round house
- School
- West Side Family Place
- Sea Walk
- Single Mom Support
- Ski Hill
- Mother Goose
- Tot Gym
- Toy library
- Tumbleweeds/Tumblebugs
- Science World
- Youth Centre
- Frog Hollow Neighbourhood House

B.8 Approximately how many friends have you made through this program?

Overall, 91.7% of respondents indicate that FRPs have helped them to make new friends. The majority of participants made five or more friends (33.4%), 3-4 friends (29.2%), and 1-2 friends (29.1%). Only 8.3% of respondents report not making any friends through family resource programs.

Figure B.8 Number of Friends Made

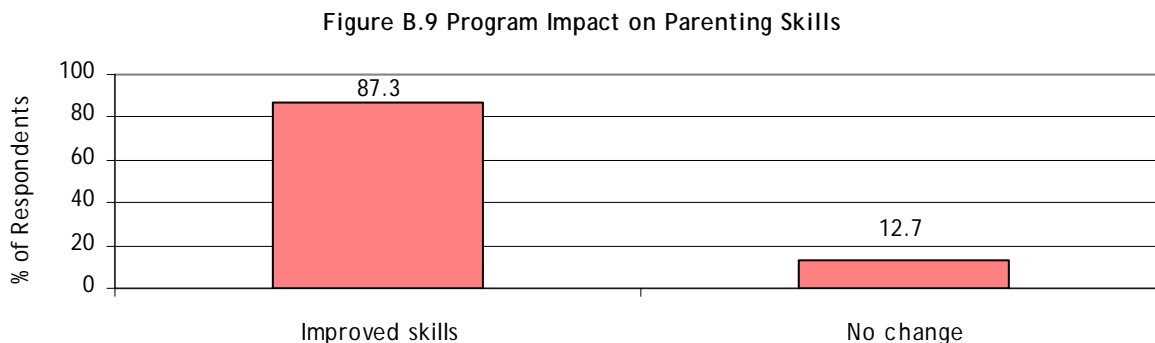


Observation

- Making friends is a key factor to engagement and building relationships contributing to long-term positive outcomes for families.

B.9 Do you feel that participating in this program has helped you to improve your parenting/caregiving skills?

Provincially, 87.3% of FRP participants report improved parent/caregiver skills as a result of participating in family resource programs. Conversely, 12.7% of families indicate that resource programs had no impact on their parenting skills.



Observation

- Family resource programs have a significant positive impact on the parenting skills of the vast majority of adult participants.

B.9.1 How have your skills improved?

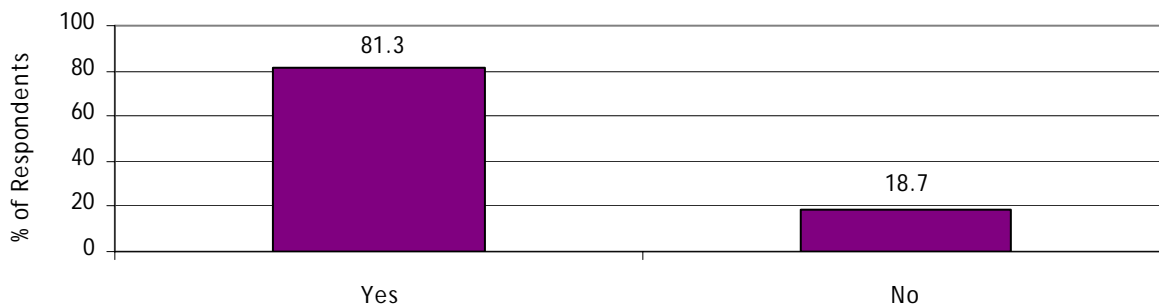
Participant comments fall into the following categories:

Improved skills	
<ul style="list-style-type: none"> • New knowledge and ideas • Child rearing • Dental • Networking and brain storming 	<ul style="list-style-type: none"> • Nutritious foods • Manners • Toilet training • Advice
Positive/relaxed attitudes	
<ul style="list-style-type: none"> • Effective ways to teach/talk/deal with children • Different ways to deal with problems • More patient 	<ul style="list-style-type: none"> • More open to new ideas • More positive • More relaxed
Listening/improved communication	
<ul style="list-style-type: none"> • How to say 'No' • Awareness of 'normal' development • Effective ways to teach/speak with children • How to speak to children 	<ul style="list-style-type: none"> • Communication • Encouragement • Listening • Learn to enjoy children
Engagement with children	
<ul style="list-style-type: none"> • Storytelling • Crafts • How to play • Children in safe space 	<ul style="list-style-type: none"> • Discipline • Interaction • Infant care skills • Songs

B.10 Have you learned useful information about healthy child development?

The majority (81.3%) of respondents across the province indicate they have learned useful information about healthy child development through family resource programs.

Figure B.10 Learned Useful Information about Healthy Child Development

**Observation**

- These results exhibit that FRPs are an important community resource of useful information about healthy child development for parents and caregivers.

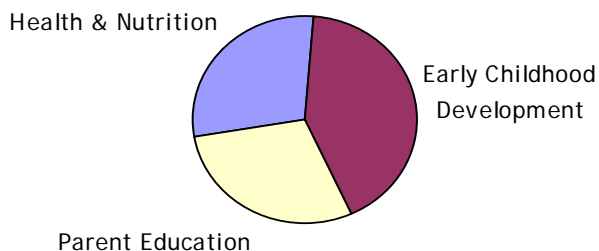
Question

- What other useful information could be delivered?
- How could information be delivered differently to be more useful to participants?

Most useful information:

- | | | |
|------------------------------|--------------------------------|------------------------|
| • Boundaries | • Nutrition | • Toilet training |
| • Breastfeeding | • Parenting classes | • Storytelling |
| • Car safety | • Public health nurse | • Immunization |
| • Confidence | • Reading | • Speech therapy |
| • Dental health | • Self-esteem workshop | • Hearing screening |
| • Discipline | • Sharing | • STEP program |
| • Educational toys | • Healthy life style | • Sleep patterns |
| • Hearing tests | • Separation/divorce coping | • Age appropriate toys |
| • Ages and Stages | • Early Childhood Consultant | • Art therapy |
| • Baby Group | • Baby massage | • Exercise |
| • Child socialization | • Booklets and pamphlets | • Routine |
| • Cognitive development | • Mental health | • Child communication |
| • Child first aid/CPR | • Child safety | • Eye care |
| • Allergies | • Age appropriate behaviour | • Hygiene |
| • Emotional attachment | • Post-partum depression | • Sign language |
| • Infant Development Program | • Influences of drugs/ alcohol | |

Figure B.10.1 Categories of Useful Information



B.11 How has this program made a difference in your life?

Respondents listed ways in which FRPs have made a difference in their lives. The responses fall into the five categories listed below, which are linked to long-term outcomes for healthy child development:

<p>Relationship development</p> <ul style="list-style-type: none"> • Interaction/socialization with other parents, adults and children • Interaction/build relationship with child - play time, fun
<p>Engagement</p> <ul style="list-style-type: none"> • Chance/reason to get out of the house - less isolated • Involvement/connection to community, Canadian culture • Something to do, look forward to, gives me a break • Create/enhance weekly routine • Joined the board
<p>Positive attitude</p> <ul style="list-style-type: none"> • Provides a positive atmosphere/environment, safe, non-judgmental • Positive impact on emotional health - keeps my sanity • Support/Encouragement • More open - to suggestions, share ideas, activities to do at home • More relaxed - less stress, less overwhelmed, less frustration • More confidence/feel empowered
<p>Improved skills</p> <ul style="list-style-type: none"> • Parenting skills - confidence, effective, respect, patience • Education/learning • Communication skills
<p>Children</p> <ul style="list-style-type: none"> • Look forward to the program-happy, content, fun, learn new things • More confidence, independence, positive attitudes, disciplined • Learning environment - prepared children for school, learn to share • More active

B.12 How would you improve the activities and services at this centre?

Responses from this question are listed under the top five categories with comments listed in priority.

Activities	
<ul style="list-style-type: none"> • More speakers, workshops, discussions • More stories/circle time/crafts/music/singing/dancing/games/sports/toys 	
Facilities	
<ul style="list-style-type: none"> • More space/larger 	<ul style="list-style-type: none"> • Better outdoor facilities
Hours	
<ul style="list-style-type: none"> • More days/weekends/evenings 	<ul style="list-style-type: none"> • More/extended hours
Programs	
<ul style="list-style-type: none"> • Cultural/ethnic awareness 	<ul style="list-style-type: none"> • More parent supervision and organization
Staff/volunteers	
<ul style="list-style-type: none"> • More volunteers 	<ul style="list-style-type: none"> • More staff

Observation

- The overarching theme in these comments is the need for more funding to fulfill family needs.

Questions

- How can FRPs access resources to adequately meet the needs of families?
- How can communities better support FRPs?

C. Key Findings - Region 1 (Fraser Valley)
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- Region 1 - Fraser Valley returned 562 surveys, comprising 29% of the sample.
- Mothers are the primary adult participants of Family Resource Programs across the province and in the Fraser Valley (86.8%), compared to 5.2% of fathers, and 4.5% of extended family members.
- 60.9% of adult program participants are between the ages of 30 and 39 years, 23.0% are aged 20-29 years. 15.5% of adult participants are over the age of 40.
- 69.6% of survey respondents across the Fraser Valley region have 1-2 children living with them. Respondents with 3 or more children living with them comprise 17.0% of respondents.
- The majority of children using Fraser Valley programs are 1-2 years (36.2%) and 3-4 years (26.5%) of age. Children up to one year of age comprise 10.1% of child participants.
- 80.4% of families primarily speak English in the home.
- 60.0% of families have participated in family resource programs for less than one year, followed by 1-2 years (23.7%), and 3 or more years (16.3%).
- The majority of families attend resource programs 5 or more times a month (48.2%), and 3-4 times a month (38.1%). Only 13.7% of families attend resource programs less than 2 times a month.
- Participation rates: family drop-in (91.0%), parent education (27.6%), program referrals (15.9%), other (14.3%), practical assistance (13.2%), toy library (11.5%), community kitchen (10.1%), and child care registry (4.3%).
- 99.3% of families feel welcome at FRPs in BC.
- Overall, participants like coming to programs for respite, forming friendships, acknowledgment and support, play opportunities, learning parenting skills, and fulfilling basic needs.
- 77.8% of participants have been connected to other family support services through the family resource programs.
- The top community/recreation resources used most often in a month by Fraser Valley FRPs are: playgrounds (85.5%), libraries (84.0%), swimming pools (70.1%), recreation centres (46.1%), skating rinks (23.2%), and the YMCA-YWCA (5.2%). Other resources used comprise 8.9% of responses.
- 92.2% of participants have made new friends through family resource programs.
- 85.6% of participants' parenting/caregiving skills have been positively impacted by the program, specifically: improved skills, healthy parent-child relationships and consistent, positive parenting practices.
- 78.9% of participants have learned useful information about healthy child development.

D. Key Findings - Region 2 (Interior)

- Region 2 - Interior returned 376 surveys, comprising 19% of the sample.
- Mothers are the primary adult participants of Family Resource Programs across the province and in the Interior (81.7%), compared to 8.4% of fathers, 4.9% of extended family members, and 3.3% of caregivers.
- 45.4% of adult program participants are between the ages of 20 and 29 years, and 40.6% are aged 30-39 years. 9.8% of adult participants are over the age of 40.
- 80.7% of survey respondents across the Interior region have 1-2 children living with them. Respondents with 3 or more children living with them comprise 17.2% of respondents.
- The majority of children using Interior programs are 1-2 years (30.2%) and 3-4 years (21.5%) of age. Children up to one year of age comprise 14.3% of child participants.
- 93.4% of families primarily speak English in the home.
- 55.1% of families have participated in family resource programs for less than one year, followed by 1-2 years (31.0%), and 3 or more years (13.9%).
- The majority of families attend resource programs 3-4 times a month (58.7%), and 5 or more times a month (21.1%). 20.2% of families attend resource programs less than 2 times a month.
- Participation rates: family drop-in (77.2%), parent education (34.9%), other (21.4%), practical assistance (18.6%), community kitchen (18.3%), toy library (17.2%), program referrals (15.5%), and child care registry (7.3%).
- 100.0% of families feel welcome at FRPs in BC.
- Overall, participants like coming to programs for respite, forming friendships, acknowledgment and support, play opportunities, learning parenting skills, and fulfilling basic needs.
- 80.4% of participants have been connected to other family support services through the family resource programs.
- The top community/recreation resources used most often in a month by Interior region participants are: playgrounds (79.3%), libraries (71.5%), swimming pools (56.1%), recreation centres (26.5%), skating rinks (24.6%), and the YMCA-YWCA (2.8%). Other resources used comprise 13.8% of responses.
- 92.8% of participants have made new friends through family resource programs.
- 88.5% of participants' parenting/caregiving skills have been positively impacted by the program, specifically: improved skills, healthy parent-child relationships and consistent, positive parenting practices.
- 87.4% of participants have learned useful information about healthy child development.

E. Key Findings - Region 3 (Northern)

- Region 3 - Northern region returned 124 surveys, comprising 6% of the sample.
- Mothers are the primary adult participants of Family Resource Programs across the province and in the Northern region they comprise (83.2%), compared to 6.7% of fathers, and 2.5% of extended family members, and 5.0% of caregivers.
- 41.9% of adult program participants are between the ages of 20 and 29 years, and 38.5% are aged 30-39 years. 18.8% of adult participants are over the age of 40.
- 74.6% of survey respondents across the Northern region have 1-2 children living with them. Respondents with 3 or more children living with them comprise 25.5% of respondents.
- The majority of children using Northern programs are 1-2 years (35.9%) and 3-4 years (22.5%) of age. Children up to one year of age comprise 7.4% of child participants.
- 93.5% of families primarily speak English in the home.
- 77.9% of families have participated in family resource programs for less than one year, followed by 1-2 years (9.0%), and 3 or more years (13.1%).
- The majority of families attend resource programs 3-4 times a month (47.8%), and 5 or more times a month (31.3%). 20.9% of families attend resource programs less than 2 times a month.
- Participation rates: family drop-in (79.8%), parent education (33.1%), community kitchen (20.2%), other (17.7%), program referrals (16.1%), toy library (13.7%), practical assistance (10.5%), and child care registry (4.0%).
- 100.0% of families feel welcome at FRPs in BC.
- Overall, participants like coming to programs for respite, forming friendships, acknowledgment and support, play opportunities, learning parenting skills, and fulfilling basic needs.
- 79.3% of participants have been connected to other family support services through the family resource programs.
- The top community/recreation resources used most often in a month by Northern region participants are playgrounds (86.8%), libraries (72.8%), swimming pools (68.4%), skating rinks (29.8%), recreation centres (27.2%), and the YMCA-YWCA (3.5%). Other resources used comprise 21.1% of responses.
- 94.2% of participants have made new friends through family resource programs.
- 87.6% of participants' parenting/caregiving skills have been positively impacted by the program, specifically: improved skills, healthy parent-child relationships and consistent, positive parenting practices.
- 81.7% of participants have learned useful information about healthy child development.

F. Key Findings - Region 4 (Vancouver Coastal)
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- Region 4 - Vancouver Coastal region returned 570 surveys, comprising 29% of the sample.
- Mothers are the primary adult participants of Family Resource Programs across the province and in the Vancouver Coastal region (81.1%), compared to 4.6% of fathers, and 5.5% of extended family members, and 7.5% of caregivers.
- 60.0% of adult program participants are between the ages of 30 and 39 years, while 16.5% are aged 20-29 years, and 23.2% of adult participants are over the age of 40.
- 85.7% of survey respondents across the Vancouver Coastal region have 1-2 children living with them. Respondents with 3 or more children living with them comprise 14.2% of respondents.
- The majority of children using Vancouver Coastal programs are 1-2 years (39.9%) and 3-4 years (27.3%) of age. Children up to one year of age comprise 7.5% of child participants.
- 66.8% of families primarily speak English in the home.
- 55.1% of families have participated in family resource programs for less than one year, followed by 1-2 years (27.8%), and 3 or more years (17.1%).
- The majority of families attend resource programs 5 or more times a month (43.1%), and 3-4 times a month (40.6%). Only 16.3% of families attend resource programs less than 2 times a month.
- Participation rates: family drop-in (85.6%), parent education (21.2%), other (15.7%), toy library (13.9%), practical assistance (9.7%), program referrals (8.6%), community kitchen (7.6%), and child care registry (5.5%).
- 99.8% of families feel welcome at FRPs in BC.
- Overall, participants like coming to programs for respite, forming friendships, acknowledgment and support, play opportunities, learning parenting skills, and fulfilling basic needs.
- 80.7% of participants have been connected to other family support services through the family resource programs.
- The top community/recreation resources used most often in a month across BC by FRP participants are playgrounds (84.1%), libraries (80.3%), swimming pools (53.3%), recreation centres (44.1%), skating rinks (21.8%), and the YMCA-YWCA (3.1%). Other resources used comprise 14.7% of responses.
- 88.5% of participants have made new friends through family resource programs.
- 87.7% of participants' parenting/caregiving skills have been positively impacted by the program, specifically: improved skills, healthy parent-child relationships and consistent, positive parenting practices.
- 79.5% of participants have learned useful information about healthy child development.

G. Key Findings - Region 5 (Vancouver Island)

- Region 5 - Vancouver Island region returned 324 surveys, comprising 17% of the sample.
- Mothers are the primary adult users of Family Resource Programs across the province and in the Vancouver Island region (88.9%), compared to 6.5% of fathers, and 2.6% of extended family members.
- 51.6% of adult program participants are between the ages of 30 and 39 years, and 32.2% are aged 20-29 years. 13.5% of adult participants are over the age of 40.
- 81.9% of survey respondents across the Vancouver Island region have 1-2 children living with them. Respondents with 3 or more children living with them comprise 18.1% of respondents.
- The majority of children using Vancouver Island programs are 1-2 years (35.2%) and 3-4 years (21.0%) of age. Children up to one year of age comprise 16.5% of child participants.
- 92.6% of families primarily speak English in the home.
- 53.3% of families have participated in family resource programs for less than one year, followed by 1-2 years (30.3%), and 3 or more years (16.4%).
- The majority of families attend resource programs 3-4 times a month (57.4%), and 5 or more times a month (26.4%). Only 16.2% of families attend resource programs less than 2 times a month.
- Participation rates: family drop-in (76.7%), parent education (38.3%), practical assistance (13.0%), other (12.7%), program referrals (11.3%), toy library (9.0%), community kitchen (6.7%), and child care registry (3.0%).
- 100.0% of families feel welcome at FRPs in BC.
- Overall, participants like coming to programs for respite, forming friendships, acknowledgment and support, play opportunities, learning parenting skills, and fulfilling basic needs.
- 72.5% of participants have been connected to other family support services through the family resource programs.
- The top community/recreation resources used most often in a month across BC by FRP participants are playgrounds (85.8%), swimming pools (79.2%), libraries (69.3%), recreation centres (43.2%), skating rinks (37.0%), and the YMCA-YWCA (3.6%). Other resources used comprise 9.2% of responses.
- 92.8% of participants have made new friends through family resource programs.
- 88.2% of participants' parenting/caregiving skills have been positively impacted by the program, specifically: improved skills, healthy parent-child relationships and consistent, positive parenting practices.
- 80.4% of participants have learned useful information about healthy child development.

H. Key Findings - British Columbia

- Mothers are the primary adult users of Family Resource Programs across British Columbia (84.4% compared to 6.0% of fathers).
 - Slightly more fathers are involved in programs located in the Interior, Northern and Vancouver Island regions than the Fraser Valley and Vancouver Coastal regions.
 - Of respondents, caregivers in the Vancouver Coastal and Northern regions participate in FRPs more than caregivers in other regions.

- While more than half (53.3%) of adult program participants are between the ages of 30 and 39 years, 29.1% are aged 20-29 years. 16.0% of adult participants are over the age of 40.
 - The majority of family resource program adult participants across all regions are between 20 and 39 years of age (Fraser Valley - 83.9%, Interior - 88.5%, Northern - 80.4%, Vancouver Coastal - 76.5%, and Vancouver Island - 83.8%).
 - The Interior and Vancouver Island regions have notably higher rates of adult participants, aged 19 years and younger (4.2% and 2.8%, respectively).
 - The Vancouver Coastal region has the highest percentage of adult participants aged 60 years and older (3.5%).

- 78.1% of survey respondents across BC have 1-2 children living with them. Respondents with 3 or more children living with them comprise 17.2% of respondents.
 - By region the distribution is as follows: Fraser Valley (69.8%), Interior (80.7%), Northern (74.6%), Vancouver Coastal (85.7%), and Vancouver Island (81.9%).
 - Vancouver Coastal and Fraser Valley regions represent the highest and lowest percentages, respectively, of respondents with 1-2 children living with them.
 - Respondents with 3 or more children living with them across the province comprise 17.2%, and by region: Fraser Valley 17.0%, Interior 17.2%, Northern 25.5%, Vancouver Coastal 14.2%, and Vancouver Island 18.1%.
 - Northern and Vancouver Coastal regions represent the highest and lowest percentages, respectively, of respondents with 3 or more children living with them.

- FRPs of BC report the majority of children using their programs are 1-2 years (35.7%) and 3-4 years (24.5%) of age. Children up to one year of age comprise 11.2% of child participants.

- 82.6% of families primarily speak English in the home.
 - While English is the primary language spoken in the home across all FRPs in BC, the rate is considerably lower in the Vancouver Coastal region than in any of the other regions (66.8% as compared to the provincial 82.6%).

- More than half (57.9%) of families have participated in family resource programs for less than one year, followed by 1-2 years (26.3%), and 3 or more years (15.8%).
 - The Northern and Fraser Valley regions have the highest 'less than one year' participation rates (77.9% and 60.0%, respectively), followed by the Interior (55.1%), Vancouver Coastal (55.1%) and Vancouver Island (53.3%) regions.

- The majority of families attend resource programs 3-4 times a month (47.0%), and 5 or more times a month (36.5%). Only 16.5% of families attend resource programs less than 2 times a month.
 - Regionally, the Northern and Interior regions have the lowest monthly attendance rates (20.9% and 20.2%, respectively), while the Fraser Valley and Vancouver Coastal regions have the highest monthly attendance rates (30.0% and 27.3%).

- Provincial participation rates in activities and services offered by family resource programs: family drop-in (83.6%), parent education (30.0%), other (16.0%), program referrals (13.4%), practical assistance (13.3%), toy library (13.0%), community kitchen (11.4%), and child care registry (5.0%). Regionally:
 - Family drop-in: the Fraser Valley and Vancouver Coastal regions (91.0% and 85.6%, respectively) have the highest participation rates, closely followed by the Northern, Interior and Vancouver Island regions (79.8%, 77.2% and 76.7%, respectively).
 - Parent education activities are most used by the Vancouver Island, Interior and Northern regions (38.3%, 34.9% and 33.1%, respectively), followed by Fraser Valley and Vancouver Coastal regions (27.6% and 21.2%).
 - Toy library: While only 13.0% of families use this service overall, regionally, it is most utilized by the Interior region (17.2%) and least used by Vancouver Island region (9.0%).
 - Program referrals: While the provincial average use is 13.3%, the Interior region has the highest utilization rate (18.6%) and Vancouver Coastal the lowest (9.7%).
 - Child care registries are used overall by only 5.0% of families.
 - Community kitchen: Regionally, the community kitchen has the highest usage rates in the Northern and Interior regions (20.2% and 18.3%), and least by the Fraser Valley, Vancouver Coastal and Vancouver Island regions (10.1%, 7.6% and 6.7%, respectively).

- 99.7% of families feel welcome at FRPs in BC. Overall, families commented they feel welcome because the staff is kind and friendly, are always greeted with a smile and by name, and feel the atmosphere is safe, relaxed and non-judgmental.

- Overall, participants like coming to programs for respite, forming friendships, acknowledgment and support, play opportunities, learning parenting skills, and fulfilling basic needs.

- 78.1% of participants have been connected to other family support services through the family resource programs. Other family support service listed by families are Mother Goose, Nobody's Perfect, Healthy Babies, breast feeding support group, parenting workshops, community events, social networking, to name only a few.

- The top community/recreation resources used most often in a month across BC by FRP participants are playgrounds (84.0%), libraries (77.1%), swimming pools (64.5%), recreation centres (39.6%), skating rinks (26.1%), and the YMCA-YWCA (3.8%). Regionally:
 - Swimming pool: The Vancouver Island, Fraser Valley and Northern regions use of swimming pools are above the provincial average (79.2%, 70.1% and 68.4%, respectively).
 - Library: While the Fraser Valley and Vancouver Coastal regions have the highest usage rate of libraries (84.0% and 80.3%), the Vancouver Island region has the lowest rate (69.3%).
 - Playgrounds: Regionally, playground usage is consistently above 84.0%, with the exception of the Interior region (79.3%).
 - YMCA/YWCA: The average use of these facilities is low across all regions, ranging from only 5.2% to 2.8%.
 - Skating rink: While the provincial average usage is 26.1%, the Vancouver Island region registers at 37.0%.
 - Recreation centre: The Fraser Valley, Vancouver Coastal and Vancouver Island regions have the highest usage of recreation centres (46.1%, 44.1% and 43.2%, respectively), followed by the Northern and Interior regions (27.2% and 26.5%).

- Overall, 91.7% of participants have made new friends through family resource programs. Across the province, the majority of regions also indicate they have made five or more friends through FRPs: Fraser Valley (36.4%), Northern (35.5%), Vancouver Coastal (34.3%), and Vancouver Island (35.3%), while the majority of respondents in the Interior have made 1-2 friends (35.8%).

- Provincially, 87.3% of participants' parenting/caregiving skills have been positively impacted by family resource programs, specifically: improved skills, healthy parent-child relationships and consistent, positive parenting practices.
 - Regionally, it is consistent that between 85.6% and 88.5% of families have benefited from family resource programs by improved parenting skills.

- Provincially, 81.3% of participants have learned useful information about healthy child development.
 - The results are consistent across the regions, lead by the Interior (87.4%), Northern (81.7%), Vancouver Island (80.4%), Vancouver Coastal (79.5%), and Fraser Valley (78.9%).
 - An overview of some the most useful information listed by FRP families: breast feeding, nutrition, health and dental care, age appropriate behaviour and toys, discipline, and child safety.

- Family resource programs do make a difference in the lives of participants and affect the long-term outcomes for healthy child development. FRPs have made differences in the lives of families, specifically as indicated by families:
 - Relationship development and social interaction with other parents, adults and children.
 - Involvement and engagement with others, the community, and Canadian culture.
 - Positive attitudes through a positive environment - non-judgmental, safe, supportive and encouraging.
 - Improved parenting and communication skills (i.e. more confidence and patience, and more effective discipline).
 - The children look forward to the programs, have fun, and learn independence, confidence and social skills.

- Participants were asked how they would improve the activities and services offered at their FRP. The overarching theme across all participants' comments is the need for more funding to fulfill family needs and resource programs and services. Other comments are as follows:
 - More activities, such as speakers, workshops and discussions, and activities for children.
 - More space and better outdoor facilities.
 - Extended hours, and more day, evening, weekend programs.
 - More programs with cultural/ethnic themes and more parent involvement in planning.
 - More staff and volunteers.

I. Data Tables

Regions	Frequency	Percent %
Region 1 - Fraser Valley	562	29
Region 2 - Interior	376	19
Region 3 - Northern	124	6
Region 4 - Vancouver Coastal	570	29
Region 5 - Vancouver Island	324	17
Total	1956	100.0%

A.3 Relation to Child

Relation to Child	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Mother	1512	84.4	486	86.8	300	81.7	99	83.2	355	81.1	272	88.9
Father	108	6.0	29	5.2	31	8.4	8	6.7	20	4.6	20	6.5
Extended Family	78	4.4	25	4.5	18	4.9	3	2.5	24	5.5	8	2.6
Caregiver	72	4.0	16	2.9	12	3.3	6	5.0	33	7.5	5	1.6
Other	20	1.1	4	0.7	6	1.6	3	2.5	6	1.4	1	0.3
Total	1790	100%	560	100%	367	100%	119	100%	438	100%	306	100%

A.4 Family Member - Age

Family Member - Age	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Up to 19 years	28	1.7	3	0.6	15	4.2	1	0.9	1	0.2	8	2.8
20-29 years	491	29.1	120	23.0	162	45.4	49	41.9	67	16.5	93	32.2
30-39 years	900	53.3	318	60.9	145	40.6	45	38.5	243	60.0	149	51.6
40-49 years	204	12.1	61	11.7	26	7.3	12	10.3	73	18.0	32	11.1
50-59 years	38	2.2	12	2.3	6	1.7	8	6.8	7	1.7	5	1.7
60+ years	29	1.7	8	1.5	3	0.8	2	1.7	14	3.5	2	0.7
Total	1690	100%	522	100%	357	100%	117	100%	405	100%	289	100%

A.5 Number of Children

Number of children living with adult	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
0	12	0.7	5	0.9	7	2.0	0	0.0	0	0.0	0	0.0
1	695	39.9	206	36.2	153	43.5	37	32.5	184	44.4	115	39.2
2	665	38.2	190	33.4	131	37.2	48	42.1	171	41.3	125	42.7
3	233	13.4	82	14.4	41	11.6	20	17.5	47	11.4	43	14.7
4	48	2.8	11	1.9	16	4.5	6	5.3	10	2.4	5	1.7
5+	18	1.0	4	0.7	4	1.1	3	2.7	2	0.4	5	1.7
*Other	*71	4.1	*71	*12.5	-	-	-	-	-	-	-	-
Total	1742	100%	569	100%	352	100%	114	100%	414	100%	293	100%

* 'Other' includes a total of 71 children from the Fraser Valley region. The data were submitted already collapsed and no specific breakdown is available.

A.6 Age of Children

Age of children	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Prenatal to 6 mo	187	6.2	52	5.5	41	7.0	11	4.8	36	5.1	47	8.9
7-11 months	150	5.0	44	4.6	43	7.3	6	2.6	17	2.4	40	7.6
1-2 years	1073	35.7	345	36.2	177	30.2	83	35.9	282	39.9	186	35.2
3-4 years	735	24.5	253	26.5	126	21.5	52	22.5	193	27.3	111	21.0
5-6 years	354	11.8	106	11.1	74	12.6	22	9.5	86	12.2	66	12.5
7-10 years	306	10.2	96	10.1	83	14.2	28	12.1	47	6.7	52	9.8
11+ years	201	6.7	58	6.1	42	7.2	29	12.6	45	6.4	27	5.1
Total	3006	100%	954	100%	586	100%	231	100%	706	100%	529	100%

A.7 Primary Language Spoken in the Home

Primary Language	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Not listed	59	3.3	7	1.3	12	3.2	5	4.0	12	2.7	23	7.1
Afrikaans	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Albanian	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Arabic	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Bengali	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Cantonese	36	2.0	4	0.7	0	0.0	0	0.0	32	7.3	0	0.0
Chinese	26	1.5	9	1.6	1	0.0	0	0.0	16	3.6	0	0.0
Croatian	4	0.2	2	0.4	1	0.0	0	0.0	1	0.2	0	0.0
Danish	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Dutch	3	0.2	0	0.0	0	0.0	1	0.8	2	0.4	0	0.0
English	1475	82.6	450	80.4	351	93.4	116	93.5	294	66.8	300	92.6
Ethiopian	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Farsi	10	0.6	7	1.3	0	0.0	0	0.0	3	0.7	0	0.0
Filipino	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
French	17	1.0	6	1.1	2	0.4	1	0.8	8	1.8	1	0.3
German	8	0.4	1	0.2	1	0.3	0	0.0	6	1.4	0	0.0
Gujarati	2	0.1	2	0.4	0	0.0	0	0.0	0	0.0	0	0.0
Hindi	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Italian	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Japanese	15	0.8	5	0.9	4	0.7	0	0.0	6	1.4	0	0.0
Korean	6	0.3	4	0.7	0	0.0	0	0.0	2	0.4	0	0.0
Mandarin	21	1.2	8	1.4	0	0.0	0	0.0	13	3.0	0	0.0
Nepali	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Persian	7	0.4	3	0.5	0	0.0	0	0.0	4	0.9	0	0.0
Polish	2	0.1	1	0.2	0	0.0	0	0.0	1	0.2	0	0.0
Portuguese	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Punjabi	35	2.0	23	4.1	3	0.5	0	0.0	9	2.0	0	0.0
Romanian	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Russian	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Serbian	2	0.1	1	0.2	0	0.0	1	0.8	0	0.0	0	0.0
Sinhale	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Somali	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Spanish	22	1.2	11	2.0	0	0.0	0	0.0	12	2.7	0	0.0
Swedish	1	0.1	0	0.0	1	0.3	0	0.0	0	0.0	0	0.0
Tagalog	5	0.3	1	0.2	0	0.0	0	0.0	4	0.9	0	0.0
Tamil	3	0.2	2	0.4	0	0.0	0	0.0	2	0.4	0	0.0
Tigrigna	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Turkish	3	0.2	2	0.4	0	0.0	0	0.0	1	0.2	0	0.0
Urdu	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Vietnamese	6	0.3	0	0.0	0	0.0	0	0.0	6	1.4	0	0.0
Total	1785	100%	560	100%	376	100%	124	100%	440	100%	324	100%

Other Languages Spoken in the Home (1)

Other Language (1)	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Not listed	1312	73.5	336	64.5	318	84.6	104	83.9	291	66.1	263	81.2
Cantonese	12	0.7	2	0.4	0	0.0	0	0.0	10	2.3	0	0.0
Carrier	3	0.2	0	0.0	0	0.0	3	2.4	0	0.0	0	0.0
Chinese	13	0.7	5	1.0	2	0.5	0	0.0	6	1.4	0	0.0
Czech	3	0.2	1	0.2	0	0.0	0	0.0	1	0.2	1	0.3
Dutch	12	0.7	6	1.2	1	0.3	0	0.0	1	0.2	4	1.2
English	163	9.1	80	15.4	12	3.2	3	2.4	67	15.2	1	0.3
Farsi	3	0.2	1	0.2	0	0.0	0	0.0	2	0.5	0	0.0
Filipino	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Finnish	2	0.1	1	0.2	0	0.0	1	0.8	0	0.0	0	0.0
First Nations	11	0.6	1	0.2	2	0.5	1	0.8	0	0.0	7	2.2
First Nations-Cree	6	0.3	0	0.0	3	0.8	1	0.8	1	0.2	1	0.3
French	78	4.4	21	4.0	12	3.2	6	4.8	10	2.3	29	9.0
German	26	1.5	9	1.7	6	1.6	2	1.6	6	1.4	3	0.9
Greek	3	0.2	2	0.4	0	0.0	0	0.0	1	0.2	0	0.0
Hebrew	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Hindi	4	0.2	3	0.6	0	0.0	0	0.0	1	0.2	0	0.0
Holquimivan	1	0.1	0	0.0	0	0.0	0	0.0	0	0.0	1	0.3
Irish	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Italian	16	0.9	9	1.7	1	0.3	0	0.0	5	1.1	1	0.3
Japanese	11	0.6	3	0.6	2	0.5	0	0.0	6	1.4	0	0.0
Korean	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Kushi	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Kutchi	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Mandarin	4	0.2	3	0.6	0	0.0	0	0.0	1	0.2	0	0.0
Norwegian	2	0.1	2	0.4	0	0.0	0	0.0	0	0.0	0	0.0
Polish	3	0.2	1	0.2	1	0.3	0	0.0	1	0.2	0	0.0
Portugese	5	0.3	1	0.2	0	0.0	0	0.0	1	0.2	3	0.9
Punjabi	13	0.7	6	1.2	3	0.8	1	0.8	2	0.5	1	0.3
Russian	7	0.4	1	0.2	2	0.5	1	0.8	3	0.7	0	0.0
Serbian	1	0.1	0	0.0	1	0.3	0	0.0	0	0.0	0	0.0
Shanghainese	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Sign Language	7	0.4	2	0.4	2	0.5	0	0.0	1	0.2	2	0.6
Slovak	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Slovenian	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Somalian	1	0.1	0	0.0	1	0.3	0	0.0	0	0.0	0	0.0
Spanish	26	1.5	9	1.7	5	1.3	0	0.0	7	1.6	5	1.5
Swahili	1	0.1	0	0.0	0	0.0	1	0.8	0	0.0	0	0.0
Swedish	6	0.3	3	0.6	0	0.0	0	0.0	2	0.5	1	0.3
Swiss	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Tagalog	16	0.9	7	1.3	0	0.0	0	0.0	8	1.8	1	0.3
Thompson	2	0.1	0	0.0	2	0.5	0	0.0	0	0.0	0	0.0
Turkish	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Vietnamese	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Total	1785	100%	521	100%	376	100%	124	100%	440	100%	324	100%

Other Language Spoken in the Home (2)

Other Language (2)	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Not listed	1749	98.0	500	96.0	372	98.9	122	98.4	435	98.9	320	98.8
Arabic	1	0.1	0	0.0	1	0.3	0	0.0	0	0.0	0	0.0
Croatian	1	0.1	0	0.0	1	0.3	0	0.0	0	0.0	0	0.0
English	4	0.2	4	0.8	0	0.0	0	0.0	0	0.0	0	0.0
Farsi	1	0.1	0	0.0	0	0.0	0	0.0	0	0.0	1	0.3
French	8	0.4	4	0.8	1	0.3	1	0.8	1	0.2	1	0.3
Frisian	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Gaelic	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
German	2	0.1	1	0.2	0	0.0	0	0.0	1	0.2	0	0.0
Hakka	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Hindi	2	0.1	2	0.4	0	0.0	0	0.0	0	0.0	0	0.0
Italian	3	0.2	2	0.4	0	0.0	0	0.0	0	0.0	1	0.3
Japanese	1	0.1	0	0.0	1	0.3	0	0.0	0	0.0	0	0.0
Mandarin	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Persian	2	0.1	1	0.2	0	0.0	0	0.0	1	0.2	0	0.0
Polish	1	0.1	0	0.0	0	0.0	1	0.8	0	0.0	0	0.0
Punjabi	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Spanish	3	0.2	2	0.4	0	0.0	0	0.0	0	0.0	1	0.3
Swiss	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Turkish	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
Total	1785	100%	521	100%	376	100%	124	100%	440	100%	324	100%

Other Language Spoken in the Home (3)

Other Language (3)	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Not listed	1765	98.9	518	99.4	376	100.0	124	100.0	423	96.1	324	100.0
Cantonese	2	0.1	0	0.0	0	0.0	0	0.0	2	0.5	0	0.0
Czech	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Dutch	1	0.1	1	0.2	0	0.0	0	0.0	0	0.0	0	0.0
English	3	0.2	0	0.0	0	0.0	0	0.0	3	0.7	0	0.0
French	4	0.2	1	0.2	0	0.0	0	0.0	3	0.7	0	0.0
German	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Hindi	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Kurdish	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Lebanese	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Mandarin	2	0.1	0	0.0	0	0.0	0	0.0	2	0.5	0	0.0
Punjabi	1	0.1	0	0.0	0	0.0	0	0.0	1	0.2	0	0.0
Vietnamese	2	0.1	1	0.2	0	0.0	0	0.0	1	0.2	0	0.0
Total	1785	100%	521	100%	376	100%	124	100%	440	100%	324	100%

B.1 Length of Participation

Length of participation	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Up to 1 year	1028	57.9	334	60.0	199	55.1	95	77.9	238	55.1	162	53.3
1-2 years	467	26.3	132	23.7	112	31.0	11	9.0	120	27.8	92	30.3
3+ years	281	15.8	91	16.3	50	13.9	16	13.1	74	17.1	50	16.4
Total	1776	100%	557	100%	361	100%	122	100%	432	100%	304	100%

B.2 Attendance per Month

Attendance per month	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
1-2 times	288	16.5	76	13.7	73	20.2	24	20.9	66	16.3	49	16.2
3-4 times	818	47.0	212	38.1	212	58.7	55	47.8	165	40.6	174	57.4
5-6 times	269	15.5	101	18.2	40	11.1	23	20.0	64	15.8	41	13.5
7+ times	366	21.0	167	30.0	36	10.0	13	11.3	111	27.3	39	12.9
Total	1741	100%	556	100%	361	100%	115	100%	406	100%	303	100%

B.3 Activity Participation

Activity Participation	Province wide		Region										
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island		
	N	%	n	%	n	%	n	%	n	%	n	%	
Family Drop-In	Yes	1434	83.6	504	91.0	274	77.2	99	79.8	327	85.6	230	76.7
	No	281	16.4	50	9.0	81	22.8	25	20.2	55	14.4	70	23.3
	Total	1715	100%	554	100%	355	100%	124	100%	382	100%	300	100%
Parent Education	Yes	514	30.0	153	27.6	124	34.9	41	33.1	81	21.2	115	38.3
	No	1201	70.0	401	72.4	231	65.1	83	66.9	301	78.8	185	61.7
	Total	1715	100%	554	100%	355	100%	124	100%	382	100%	300	100%
Toy Library	Yes	222	13.0	64	11.5	61	17.2	17	13.7	53	13.9	27	9.0
	No	1492	87.0	489	88.4	294	82.8	107	86.3	329	86.1	273	91.0
	Total	1714	100%	553	100%	355	100%	124	100%	382	100%	300	100%
Program Referrals	Yes	230	13.4	88	15.9	55	15.5	20	16.1	33	8.6	34	11.3
	No	1484	86.6	465	84.1	300	84.5	104	83.9	349	91.4	266	88.7
	Total	1714	100%	553	100%	355	100%	124	100%	382	100%	300	100%
Practical Assistance	Yes	228	13.3	73	13.2	66	18.6	13	10.5	37	9.7	39	13.0
	No	1487	86.7	481	86.8	289	81.4	111	89.5	345	90.3	261	87.0
	Total	1715	100%	554	100%	355	100%	124	100%	382	100%	300	100%
Child Care Registry	Yes	85	5.0	24	4.3	26	7.3	5	4.0	21	5.5	9	3.0
	No	1630	95.0	530	95.7	329	92.7	119	96.0	361	94.5	291	97.0
	Total	1715	100%	554	100%	355	100%	124	100%	382	100%	300	100%
Community Kitchen	Yes	195	11.4	56	10.1	65	18.3	25	20.2	29	7.6	20	6.7
	No	1520	88.6	498	89.9	290	81.7	99	79.8	353	92.4	280	93.3
	Total	1715	100%	554	100%	355	100%	124	100%	382	100%	300	100%
Other	Yes	275	16.0	79	14.3	76	21.4	22	17.7	60	15.7	38	12.7
	No	1440	84.0	475	85.7	279	78.6	102	82.3	322	84.3	262	87.3
	Total	1715	100%	554	100%	355	100%	124	100%	382	100%	300	100%

B.4 Feel Welcome at the Program

Feel welcome	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Yes	1759	99.7	533	99.3	351	100.0	123	100.0	433	99.8	319	100.0
No	5	0.3	4	0.7	0	0.0	0	0.0	1	0.2	0	0.0
Total	1764	100%	537	100%	351	100%	123	100%	434	100%	319	100%

B.5 Why do you like coming to this program?

Comments - see page 13.

B.6 Program Connection to Family Support Services

Connection to Support Services	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Yes	1216	78.1	396	78.0	250	80.4	88	79.3	276	80.7	206	72.5
No	340	21.9	112	22.0	61	19.6	23	20.7	66	19.3	78	27.5
Total	1556	100%	508	100%	311	100%	111	100%	342	100%	284	100%

B.7 Community/Recreation Resources

Community Resources	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Swimming	1103	64.5	357	70.1	203	56.1	78	68.4	225	53.3	240	79.2
Pool	607	35.5	152	29.9	159	43.9	36	31.6	197	46.7	63	20.8
Total	1710	100%	509	100%	362	100%	114	100%	422	100%	303	100%
Library	1316	77.1	426	84.0	259	71.5	83	72.8	338	80.3	210	69.3
No	391	22.9	81	16.0	103	28.5	31	27.2	83	19.7	93	30.7
Total	1707	100%	507	100%	362	100%	114	100%	421	100%	303	100%
Playgrounds	1435	84.0	435	85.5	287	79.3	99	86.8	354	84.1	260	85.8
No	274	16.0	74	14.5	75	20.7	15	13.2	67	15.9	43	14.2
Total	1709	100%	509	100%	362	100%	114	100%	421	100%	303	100%
YMCA/YWCA	63	3.8	25	5.2	10	2.8	4	3.5	13	3.1	11	3.6
No	1617	96.3	454	94.8	352	97.2	110	96.5	409	96.9	292	96.4
Total	1680	100%	479	100%	362	100%	114	100%	422	100%	303	100%
Skating	439	26.1	112	23.2	89	24.6	34	29.8	92	21.8	112	37.0
Rink	1245	73.9	371	76.8	273	75.4	80	70.2	330	78.2	191	63.0
Total	1684	100%	483	100%	362	100%	114	100%	422	100%	303	100%
Recreation Centre	673	39.6	229	46.1	96	26.5	31	27.2	186	44.1	131	43.2
No	1025	60.4	268	53.9	266	73.5	83	72.8	236	55.9	172	56.8
Total	1698	100%	497	100%	362	100%	114	100%	422	100%	303	100%
Other	207	12.3	43	8.9	50	13.8	24	21.1	62	14.7	28	9.2
No	1476	87.7	439	91.1	312	86.2	90	78.9	360	85.3	275	90.8
Total	1683	100%	482	100%	362	100%	114	100%	422	100%	303	100%

B.8 Number of Friends Made

Number of Friends Made	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
None	141	8.3	41	7.8	26	7.2	7	5.8	46	11.5	21	7.2
1-2 friends	494	29.1	132	25.0	129	35.8	33	27.3	118	29.6	82	28.1
3-4 friends	497	29.2	163	30.9	112	31.1	38	31.4	98	24.6	86	29.5
5+ friends	568	33.4	192	36.4	93	25.8	43	35.5	137	34.3	103	35.3
Total	1700	100%	528	100%	360	100%	121	100%	399	100%	292	100%

B.9 Program Impact on Parenting Skills

Impact on Parenting Skills	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Yes	1388	87.3	434	85.6	293	88.5	99	87.6	307	87.7	255	88.2
No	202	12.7	73	14.4	38	11.5	14	12.4	43	12.3	34	11.8
Total	1590	100%	507	100%	331	100%	113	100%	350	100%	289	100%

B.10 Learned Useful Information about Healthy Child Development

Learned about Healthy Child Development	Province wide		Region									
			Fraser Valley		Interior		Northern		Vancouver Coastal		Vancouver Island	
	N	%	n	%	n	%	n	%	n	%	n	%
Yes	1236	81.3	386	78.9	271	87.4	89	81.7	264	79.5	226	80.4
No	285	18.7	103	21.1	39	12.6	20	18.3	68	20.5	55	19.6
Total	1521	100%	489	100%	310	100%	109	100%	332	100%	281	100%

Appendix - Survey Instrument

PARTICIPANT SURVEY

Family Resource Programs
Evaluation 2003 - 2004

An Early Childhood Development Initiative Managed in Partnership by:
Ministry of Children and Family Development BC Association of Family Resource Programs

The information collected herein will be used for both accountability and for the evaluation of Family Resource Programs on a provincial, not individual, scale. The information collected through this process will be confidential. Any information that is publicly shared will be presented in a non-identifying manner.

Part One: To be completed by the Family Resource Program

Name of the Family Resource Program (and organization, if applicable): _____
Name of the city or town of the program: _____

Part Two: To be completed by the program participant.

Instructions:

You may skip a question at any point if you do not feel comfortable answering it.

Please do not write your name, as the survey is completely confidential.

Please return directly to the family resource program, in a sealed envelope if preferred.

Thank you for your participation!

First, tell us about yourself!

How would you describe who you are in this family? <i>Circle one</i>		
Mother	Stepmother	Other _____
Father	Stepfather	_____
Extended family	Caregiver/babysitter	
How old are you? _____		
How many children live with you (full-time or part-time) _____ <i>And how old are they?</i> _____		
<i>What is the primary language spoken at home?</i> _____		
What other languages are spoken at home? _____		

Please tell us about your experience with this program.

Circle the appropriate answers

1. How long have you participated in this program?	
Less than one year	
1 - 2 years	
3 years or more	
2. How many times in a month do you usually come to this program?	
Up to 2 times	5 to 6 times
3 to 4 times	7 or more times per month
3. What activities do you participate in?	
Family drop-in	Toy library
Parent education	Practical assistance (food, clothes, toys)
Referral to other programs	Community kitchen
Child care registry	Other _____
Other _____	

4. Do you feel welcome at the program?	
Yes	No
Why or why not?	
What would make you feel more welcome?	

5. Why do you like coming to this program?	

6. Has this program helped to connect you to other community services?	
Yes	No
Comments:	

7. Please tell us about the other community resources that you use. In a typical month, do you go to the:	
Swimming pool	YMCA-YWCA
Library	Skating rink
Playgrounds	Recreation centre
Other _____	Other _____

8. Approximately how many friends have you made through this program?	
None	3 to 4
1 to 2	5 or more
Do you meet these friends outside of the program?	
Yes	No
<i>Comments:</i>	

9. Do you feel that participating in this program has helped you improve your parenting/caregiving skills?	
Yes	No
How have your skills improved?	

10. Have you learned useful information about healthy child development?	
Yes	No
What information has been the most useful?	

11. Have you been included in planning programs and activities?	
Yes	No
If yes, how do you participate in planning?	

12. How has this program made a difference in your life?	

13. How would you improve the activities and services at this centre?	

14. Please feel free to add any other comments. <i>Attach more paper if needed.</i>

Thank you for participating in this evaluation. Your involvement will help to further improve community services and supports for families.

Please return this evaluation to the Family Resource Program.